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| Michael Johnson |
| SummaryHighly skilled delivery driver with over 10 years of experience in logistics and transportation management. Exceptional ability to optimize routes and enhance operational efficiency while ensuring superior customer service.Work Experience**Senior Delivery Driver Jan 2018 – Present**Premier Logistics Inc. Los Angeles, CA* Supervised a team of 10 drivers, improving delivery efficiency by 20% through effective training and route management.
* Developed and implemented a new route optimization system, cutting delivery times by an average of 30 minutes per route.

**Lead Delivery Driver Jan 2013 – Dec 2017**Fast Track Deliveries Los Angeles, CA* Coordinated and executed large-scale delivery operations, achieving a 99% customer satisfaction rating.
* Oversaw vehicle maintenance schedules, reducing breakdown incidents by 40%.

**Delivery Driver Jan 2011 – Dec 2012**Express Couriers Los Angeles, CA* Delivered packages across a wide range of locations, consistently meeting tight deadlines.
* Maintained accurate delivery logs and complied with all safety regulations.

EducationBachelor's Degree: Supply Chain Management Jan 2010*University of California**Los Angeles, CA*certifications* Commercial Driver's License (CDL) – State of California – 2010
* Certified Logistics Associate (CLA) – Logistics Management Institute – 2015
 | Contact(555) 123-4567michael.johnson@example.comLos Angeles, CA 90001SkillsLogistics managementRoute optimizationCustomer satisfactionFleet operationsSafety complianceStaff trainingInventory controlData analysisConflict managementLeadership |