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| Michael Johnson | | |
| Summary  Highly skilled delivery driver with over 10 years of experience in logistics and transportation management. Exceptional ability to optimize routes and enhance operational efficiency while ensuring superior customer service.  Work Experience  **Senior Delivery Driver Jan 2018 – Present**  Premier Logistics Inc. Los Angeles, CA   * Supervised a team of 10 drivers, improving delivery efficiency by 20% through effective training and route management. * Developed and implemented a new route optimization system, cutting delivery times by an average of 30 minutes per route.   **Lead Delivery Driver Jan 2013 – Dec 2017**  Fast Track Deliveries Los Angeles, CA   * Coordinated and executed large-scale delivery operations, achieving a 99% customer satisfaction rating. * Oversaw vehicle maintenance schedules, reducing breakdown incidents by 40%.   **Delivery Driver Jan 2011 – Dec 2012**  Express Couriers Los Angeles, CA   * Delivered packages across a wide range of locations, consistently meeting tight deadlines. * Maintained accurate delivery logs and complied with all safety regulations.   Education Bachelor's Degree: Supply Chain Management Jan 2010 *University of California**Los Angeles, CA*  certifications   * Commercial Driver's License (CDL) – State of California – 2010 * Certified Logistics Associate (CLA) – Logistics Management Institute – 2015 | Contact  (555) 123-4567  michael.johnson@example.com  Los Angeles, CA 90001  Skills  Logistics management  Route optimization  Customer satisfaction  Fleet operations  Safety compliance  Staff training  Inventory control  Data analysis  Conflict management  Leadership |