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| Michael Johnson | | |
| Summary  Seasoned janitorial supervisor with over 10 years of experience managing large teams in high-traffic facilities. Expertise in developing cleaning protocols that enhance safety and efficiency. Strong commitment to sustainability and environmentally-friendly practices.  Work Experience  **Janitorial Supervisor Jan 2015 – Present**  Elite Building Services Los Angeles, CA   * Managed a team of 15 janitors across multiple facilities, improving overall cleaning performance and customer satisfaction ratings by 25%. * Developed and implemented green cleaning protocols, reducing chemical usage by 40%.   **Lead Janitor Jan 2011 – Dec 2014**  Metro Cleaners Inc. Los Angeles, CA   * Oversaw daily operations of janitorial services for a 500,000 sq. ft. facility, maintaining a 98% cleanliness rating. * Conducted training sessions for new hires on safety measures and cleaning techniques.   Education Bachelor of Science: Facility Management Jan 2010 *University of California**Los Angeles, CA*  certifications   * CPR and First Aid Certification – American Red Cross – 2021 | Contact  (345) 678-9012  michael.johnson@email.com  Los Angeles, CA 90001  Skills  Team management  Strategic planning  Sustainability practices  Quality assurance  Budget management  Training and development  Client relationship management  Operational efficiency  Compliance adherence  Crisis management |