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| Michael Johnson | | |
| Summary  Experienced senior security guard with over 10 years of expertise in managing security operations across various sectors. Adept at risk management, team leadership, and emergency response, committed to creating a secure environment for personnel and assets.  Work Experience  **Senior Security Manager Jan 2018 – Present**  Global Security Solutions Los Angeles, CA   * Oversaw security operations for a portfolio of clients, improving client retention by 25%. * Developed and executed training programs for 50+ security personnel, enhancing team performance.   **Security Supervisor Jun 2013 – Dec 2017**  Metro Transit Authority Los Angeles, CA   * Managed daily security operations at transit hubs, reducing incidents by 40% through effective surveillance. * Collaborated with law enforcement to develop emergency response plans, improving overall safety.   Education Bachelor of Science: Security Management Jan 2012 *University of California**Los Angeles, CA*  certifications   * Certified Protection Professional (CPP) – ASIS International – 2015 | Contact  (555) 123-4567  michael.johnson@example.com  Los Angeles, CA 90001  Skills  Security Operations Management  Crisis Management  Staff Training  Policy Development  Surveillance Systems  Stakeholder Communication  Access Control Systems  Incident Reporting  Budget Management  Strategic Planning |